



Power to Perform



Quick Guide

Online Registration for Warranty Extension

Registration steps

Registering your solar panels online for extended warranty is quick and easy.

It takes just a few minutes to register and get 10 more years of product warranty for your solar panels.

Register now – It's easy!



1 Visit online warranty registration page

<https://www.winaico.com/warranty-registration/>

2 Read the Extended Warranty terms and conditions

Make sure your panels qualify for extended warranty.

THANK YOU FOR CHOOSING WINAICO FOR YOUR SOLAR SYSTEM.

This registration is to confirm your 25-years manufacturer's warranty, valid for:

- WSP-MX, 330W and up
- WSP-MX Full Black, 325W and up
- WST-M6, 325W and up
- WST-M6 Full Black, 325W and up

Which have been purchased from WINAICO after 1 July 2020. Please check our [terms and conditions](#) for warranty coverage detail relevant to your country.

Please keep an original proof of purchase, system documentation and warranty extension certificate (which you will receive after finishing your online registration). WINAICO will retain customer registration data in case of future warrant matters.

For more information please check our terms and conditions for details of warranty coverage <https://www.winaico.com/terms-and-conditions>

3 Fill out online form

Fill in all the required information and click "send" button to submit



Purchase Detail

Purchased Date *
 YYYY-MM-DD

Extended Warranty online registration is valid for up to 1 Year from the original purchase date. Extended Warranty is available for the WINAICO Modules that are purchased after the 1st of July 2020.

Module Type * **Power Range ***

Serial Number *

A serial number is required to verify that your system uses authentic WINAICO panels. Serial numbers are permanently displayed under the glass in the top center or right-hand corner of the panel, on the right side of the frame and on the rear label.

Number of Panels *

The number of panels that are registered must be the same as the purchase invoice.

Documentation Checklist
 System design details are required to verify some warranty claims. It is the customer's responsibility to retain system documents. Documentation to be retained by the system owner includes:

Original purchase invoice *

Flash list with all the serial numbers *

Electrical design and drawing of photovoltaic system *

Please make sure you have all the documents and keep all of them in a safe place.

Reminder:
 In order to process the claim in the future, the Original purchase invoice, Flash list with all the serial numbers and Electrical design and drawing of photovoltaic system must be required. If any of those documents are not available, please contact your installer.

Upload Installation Images:

No file selected.

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Please provide the installation images as a reference and limit the size of image to under 1 MB before uploading. Upload format of images is available in PNG, JPG.

Please note:
 The fields marked with * are mandatory. All information is treated in the context of the data protection guidelines.

- a. **Attention!** Extended Warranty online registration is open for up to 1 Year from the original purchase date. Extended Warranty is only available for WINAICO modules that are purchased after the 1st of July 2020.
- b. Only register one panel's serial numbers to confirm proof of purchase.
- c. **"Number of panels"** must be the same as the number shown on your invoice.
- d. **"Documentation Checklist"**: In order to process the claim in the future, the Original purchase invoice, Flash list with all the serial numbers and Electrical design and drawing of photovoltaic system from your installer must be included. If any of those documents are not available, please contact your installer.

4 Email confirmation

After submitting all the information, you should receive a **confirmation email** immediately through the email address you provided. Please **"Click"** the email confirmation link **within 24 hours**.



5 Processing registration data

Your warranty registration form will begin processing after the email confirmation has been activated.



6

WINAICO Warranty Certificate

You should receive a warranty registration case number in your email.

WINAICO will send a warranty certificate within 2 business days.

Q&A

Common causes for a failed warranty registration

1. Didn't confirm the email address within 24 hours.
2. The serial number submitted is incorrect.
3. The serial number submitted does not match the module type or power range.
4. The module power range provided is not covered in our extended warranty.

If you experience any error, please reapply with the correct information. All the data you submitted will be removed within 48 hours if the registration failed.

WINAICO Deutschland GmbH

Industriestraße 68
97993 Creglingen, Germany
Phone: +49 (0)7933 700 30-0
Fax: +49 (0)7933 700 30-10
germany@winaico.com

WINAICO Australia Pty Ltd

3/393 George Street,
Sydney NSW 2000, Australia
Phone: +61 2 8091 2771
australia@winaico.com

WINAICO USA

960 Rand Road, Suite 200 E
Des Plaines, IL 60016, USA
Office: + 1 847 460 5062
Toll free: + 1 833 781 7544
usa@winaico.com

The Extended Warranty is exclusively available to customer(s) of WINAICO photovoltaic modules in the following regions:

- a. Europe:** Austria, Belgium, Bulgaria, Croatia, Republic of Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland and the UK.
- b. Asia Pacific:** New Zealand, Malaysia, Australia, New Caledonia, Fiji
- c. United States**

Please visit <https://www.winaico.com/terms-and-conditions> for specific details of eligibility. The following terms and conditions are subject to change without further notice.